

Exam preparation and Ofqual advice

We recognise that students, parents, schools and colleges will be concerned about the possible impact of coronavirus on the 2020 summer exam series. Ofqual's advice at this time is to continue to prepare for exams and other assessments as normal.

Ofqual continues to work closely with exam boards, other regulators and the Department for Education to plan for a range of scenarios, as the public would expect. Our overriding priorities are fairness to students this summer and keeping disruption to a minimum.

It is still many weeks until exams start and we will issue updated advice if necessary, giving schools and colleges as much notice as possible.

The latest updates from Ofqual can be found here:

- <https://www.gov.uk/government/news/updated-statement-on-coronavirus>

Department for Education coronavirus helpline

The Department for Education coronavirus helpline is now available to answer questions about COVID-19 relating to education and children's social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

If you work in a school, please have your unique reference number (URN or UKPRN) available when calling the helpline.

Where to find the latest information

Updates on COVID-19:

- <https://www.gov.uk/coronavirus>

Guidance for educational settings:

- <https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

- <https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

Educational resources

- <https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-resources>
- <https://campaignresources.phe.gov.uk/schools>

Latest Department for Education information:

- <https://twitter.com/educationgovuk>
- <https://www.facebook.com/educationgovuk/>